

Terms & conditions

- The 4 week trial period must be paid for in advanced and will only be booked once payment has been made.
- The trial period is 4 consecutive weeks, please make sure you are able to attend 4 consecutive weeks before booking your trial.
- Payment for the trial period can be made over the phone or online and is subject to a £5.00 admin fee.
- Failure to turn up to lessons or cancellation of lessons are non refundable at teachers discretion.
- Wherever possible we will try to re-arrange cancelled lessons within the week if they cannot be re-ranged in the same week the lesson will be forfeited, if the student does not turn up to the re-arranged lesson, it cannot be re-arranged again and will have to be forfeited.
- Monthly fees are paid in advance and provide you with weekly lessons, this is not an individual lesson fee and will not be fully or partially refunded for missed lessons.
- Students are entitled to 5 holidays per year, 2 will be during December/ January and 3 can be taken any time during the year.
- Payment will be taken by direct debit on the 1st of every month.
- 4 weeks notice must be given for cancellation of lessons, students who do not make us aware they are finishing will still be charged the 4 week notice period.
- Instrument hire is for a maximum of 2 months and requires a refundable deposit of £50.00.
- Deposit of instrument hire will only be refunded as long as no damage is caused to the instrument hired. If the instrument is damaged some or all of the deposit may not be refunded.